

## RESOURCES FOR FAMILIES



### Mental Health:

#### **Child Guidance Center**

It is a private, not-for-profit organization serviceing the needs of children, adolescents and their families in northern Florida for nearly 60 years. Some of the services include: Behavioral Health services, Medical Services, Day Care Consultation, Outpatient Services, Community/Family Services, School Based Treatment, Case Management, Rapid Response Team and more

904-448-4700 • Email: [info@childguidancecenter.org](mailto:info@childguidancecenter.org)

Address: 5776 St. Augustine Rd., Jacksonville, FL 32207

<http://www.childguidancecenter.org/>

#### **Hope Haven Children's Clinic and Family Center**

Is a nonprofit organization, serves children, young adults and families with a variety of educational, developmental and mental health needs. Services include Learning, Developmental, Mental Health and Specialized services.

4600 Beach Boulevard

Jacksonville, FL 32207

Phone: (904) 346-5100

Fax: (904) 346-5111

<http://www.hope-haven.org/>

#### **Mental Health Resource Center**

<http://www.coj.net/departments/special-services/behavioral-and-human-services/mental-health-services.aspx>

#### **Mental Health Resource Center (MHRC)**

Services provided: Comprehensive mental health services including emergency evaluation and crisis stabilization for children and adults, case management, social rehabilitation, medication management and other outpatient services for persons living in Duval County east of the St.

Johns River including the beaches. MHRC also operates programs for the homeless (Quest/LINK) and two Florida Assertive Community Treatment (FACT) Teams.  
11820 Beach Blvd.  
Jacksonville, FL 32216  
(904) 642-9100

**Mental Health Center of Jacksonville (MHCJ)**

Services provided: Comprehensive mental health services including emergency evaluation and crisis stabilization for adults, case management, social rehabilitation, medication management and other outpatient services for persons living in Duval County west of the St. Johns River. MHCJ also provides jail-based diversion for persons under arrest and linkage to community-based services.

3333 West 20th St.  
Jacksonville, FL 32209  
(904) 695-9145

**Northwest Behavioral Health Services**

Services provided: Mental Health case management, supported housing, and outpatient counseling services for adults with severe and persistent mental illness. Please contact agency for specific information.

2392 North Edgewood Ave.  
Jacksonville, FL 32254  
(904) 781-7797  
<http://www.nwbh.org/home0.aspx>

**River Region Human Services**

Services provided: Mental health case management, supported housing, and rehabilitative services for adults with severe and persistent mental illness. Please contact agency for specific information.

3020 Warrington St.  
Jacksonville, FL 32204  
(904) 899-6300 ext. 4200

Also under the administration of River Region Human Services are two Peer staffed Drop-In Centers for persons with mental health or co-occurring substance use disorders.

Locations include: Springfield Center, 157 E. 8th St., (904) 359-2511 and the Riverhouse, 5930 Arlington Expressway (behind the Department of Children and Families), (904) 726-0026.

<http://www.rrhs.org/index.html>

**Nemours Children's Clinic**

Children's Health System, the services include Medical, Healthy Living, Support and on-line services

807 Children's Way  
Jacksonville, FL 32207  
(904) 697-3600

<http://www.nemours.org>

<http://www.nemours.org/content/nemours/wwwv2/locations/florida/jacksonville.html>

### **River Point Behavioral Health**

It provides a calm and safe setting for progressive, individualized treatment for all ages. Located in Jacksonville, FL, River Point Behavioral Health has been providing psychiatric treatment and addiction treatment to patients for decades. Our treatment center offers a full continuum of care through an integrated system of inpatient, residential, partial hospitalization and intensive outpatient programs.

6300 Beach Blvd.

Jacksonville, Florida 32216

Phone: 904-724-9202

<http://www.riverpointbehavioral.com/>

### **American Foundation for Suicide Prevention Florida First Coast**

<http://myemail.constantcontact.com/Upcoming-events-and-Volunteer-Opportunities-with-AFSP-Florida-First-Coast.html?soid=1103337379413&aid=X-gwiacNTV0>

Liz Colavecchio

904-334-2754

### **Education (Children):**

#### **Child Find**

<http://www.educationcentral.org/fdlrs>

#### **Duval County Public Schools**

[www.duvalschools.org](http://www.duvalschools.org)

#### **Clay County Public Schools**

<http://www.clay.k12.fl.us/>

#### **St. Johns County Public Schools**

<http://www.stjohns.k12.fl.us/>

#### **Nassau County Public Schools**

[http://www.edline.net/pages/Nassau\\_County\\_School\\_District/](http://www.edline.net/pages/Nassau_County_School_District/)

### **Florida Diagnostic and Learning Resources System (FDLRS)**

FDLRS (pronounced Fiddlers) provides diagnostic and instructional support services to district exceptional student education programs and families of students with exceptionalities statewide. FDLRS supports the State education goals of high student achievement, safe schools, and high performing workforce. FDLRS activities reflect these goals and demonstrate outcomes toward accomplishing them.

#### **FDLRS Crown**

(Covers Clay, Duval, & Nassau Counties)

4030 Boulevard Center Drive

Jacksonville, FL 32207  
(904) 348-7784 or (800) 586-9579  
Website: [www.fdlrscrown.org](http://www.fdlrscrown.org)

### **Full Service Schools of Jacksonville**

Full Service Schools of Jacksonville is a neighborhood-governed collaboration designed to remove barriers to academic success. Led by United Way, these school-based neighborhood centers bring together community resources, neighbors and schools to promote the health and well-being of students, their families, and neighborhood residents. Each Full Service School site offers different services depending on varying needs of the neighborhoods.

#### **COMMON SERVICES OFFERED**

**(all free of charge)**

Behavioral help for children  
Individual and family counseling  
Mentoring  
Parenting classes  
Truancy Support  
After school activities  
Basic needs assistance

*Full Service Schools is the only free mental health resource for children in Duval County.*

[http://uwnefl.org/partnerships\\_fss.asp](http://uwnefl.org/partnerships_fss.asp)

### **Central Florida Parent Center**

IEP, Special Education Support

1-888-61-AWARE

[www.CFLparents.org](http://www.CFLparents.org)

### **Helpful Links:**

#### **Ok 2 Talk**

The goal of OK2TALK is to create a community for teens and young adults struggling with mental health problems and encourage them to talk about what they're experiencing by sharing their personal stories of recovery, tragedy, struggle or hope. Anyone can add their voice by sharing creative content such as poetry, inspirational quotes, photos, videos, song lyrics and messages of support in a safe, moderated space. We hope this is the first step towards getting help and feeling better.

[www.ok2talk.org](http://www.ok2talk.org)

### **United Way of Northeast Florida**

1301 Riverplace Blvd., Ste. 400

Jacksonville, FL 32207

E-mail: [mail@uwnefl.org](mailto:mail@uwnefl.org)

Fax: 904.390.7373

Call us at 904.390.3200

or to find help, dial 2-1-1.

<http://www.uwnefl.org/>

Daniel

It provides a wide range of services for children, services include Residential Services, Community-based Services, Foster Care, Adoption, Independent Living, Delinquency Intervention

4203 Southpoint Blvd  
Jacksonville, FL 32216  
Phone: (904) 296-1055  
Fax: (904) 296-1953  
General inquires: [info@danielkids.org](mailto:info@danielkids.org)  
<http://www.danielkids.org/>

**Wolfson Children's Hospital**  
<http://www.wolfsonchildrenshospital.org>

### **Youth Crisis Center**

YCC provides a variety of services addressing different needs of children and families in crisis. From emergency shelter to counseling to long-term housing, our programs are designed to keep at-risk youth safely off the streets, providing options for a better future  
3015 Parental Home Rd.  
Jacksonville, FL 32216  
Hopeline: 1-877-720-0007  
<http://youthcrisiscenter.org/>

### **Jacksonville Children's Commission**

Operating under the philosophy that children are assets in the making, our goal is to help Jacksonville's families grow great kids into well-educated, independent members of the community, building a better future one child at a time. This is accomplished by sponsoring research-based programs to help ensure that children from birth to age 18 have stable, nurturing families; are prepared to enter kindergarten and succeed in school; have support and guidance during out-of-school times; and get extra help when and if they need it.

1095 A Philip Randolph Boulevard, Jacksonville, FL 32206  
(904) 630-3647  
<http://www.coi.net/departments/special-services/childrens-commission.aspx>

### **Florida Access**

The Florida Department of Children and Families has many assistance programs for its residence to provide for a better living condition. One of these assistance programs is focuses on health and this is Medicaid. In Medicaid, medical costs are shared by the federal government and the state for Florida residents granted by Medicaid programs. If you go to access Florida and apply for this grant, you may either be granted full or shared cost Medicaid by the state.

<http://florida2access.org/assistance.php?t202id=214&t202kw=>

**Medicaid, Food Stamps, Temporary Cash Assistance**  
<http://www.myflorida.com>

## **Social Security Insurance**

<http://www.socialsecurityinsurance.org>

## **Children's Medical Services (CMS)**

The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

Website: <http://www.cms-idea.com/default.htm>

### **CMS-Jacksonville**

(Covers Clay, Duval, Nassau, & St. Johns Counties)  
910 North Jefferson St., Jacksonville, FL 32209-6810  
(904) 360-7070 or (800) 340-8354

## **Early Steps**

It is administered by Children's Medical Services (CMS) in accordance with IDEA, Part C. Early Steps offers early intervention services for families with infants and toddlers (birth to thirty-six months) who have developmental delays or an established condition likely to result in a developmental delay. Sixteen contracted local Early Steps across the state coordinate with community agencies and other contracted providers for the delivery of needed supports and services.

Toll Free Phone: 888-654-440

Website: <http://www.cms-idea.com/EarlyStepsHome.htm>

### **Northeastern Early Steps**

(Covers Clay, Duval, Nassau, & St. Johns Counties)  
910 North Jefferson Street, Jacksonville, FL 32209  
904-360-7022 Fax: 904-798-4545

## **The Sulzbacher Center**

Homeless shelter which offers housing, case management, medical and dental care. The HOPE Team focuses on unsheltered homeless persons with all types of disabilities and illnesses in need of immediate or emergency care due to a life-threatening injury and/or physical illness.

611 E. Adams Street, Jacksonville, FL 32202.

Phone: (904) 394-8090

Website: [www.sulzbachercenter.org](http://www.sulzbachercenter.org)

## **The C.A.R.D. Center**

### **Center for Autism and Related Disabilities**

To educate and empower individuals and families throughout the lifespan by providing support, assistance, and awareness within the community; with the goal of optimizing the potential of all individuals with autism and related disabilities. To be regionally recognized as the leading provider of services optimizing the developmental and behavioral health of individuals with autism and related disabilities.

Counties serviced include: Baker, Clay, Nassau, Duval, St. John's, Flagler.

6271 St. Augustine Rd., Suite 1  
Jacksonville, FL 32217  
Phone: (904) 633-0760 or 1-800-9-AUTISM  
Fax: (904) 633-0751  
<http://www.hscj.ufl.edu/pediatrics/autism/>

**City of Jacksonville, Disabled Services Division**

(904) 630-4940

<http://www.coi.net/departments/military-affairs.-veterans-and-disabled-services/disabled-services.aspx>

**Independent Living Resource Center of Jacksonville (ILRC)**

(904) 399-8484

<http://www.cill.com/>

**Jacksonville Area Legal Aid**

(904) 356-8371

<http://www.jaxlegalaids.org>

**Florida Division of Vocational Rehabilitation**

(904) 213-3040

<http://www.rehabworks.org>

**Down Syndrome Association of Jacksonville**

(904) 353-6300

[www.dsai.org](http://www.dsai.org)

**Agency for Persons with Disabilities, District 4**

(904) 992-2440 or toll free (866) 273-2273: (866) APD-CARES

<http://apd.mvflorida.com/area/4/>

**ARC Jacksonville**

Provide advocacy and quality services that enable people with intellectual and developmental disabilities to achieve their full potential, enhance their quality of life and be active participants in their communities.

1050 N Davis St

Jacksonville, FL 32209-6808

Business Phone: (904) 355-0155

Fax: (904) 355-9616

Email: [info@arcjacksonville.org](mailto:info@arcjacksonville.org)

<http://www.arcjacksonville.org/>

**State Organizations:**

**Autism Society of America, Florida**

The Autism Society of Florida is a statewide organization that supports individuals with autism, their families, and caregivers. It includes individuals with autism and volunteers (including family members, professionals, and other interested persons). The Autism Society of Florida coordinates activities on behalf of people with autism on a statewide basis.