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Domestic Violence

Hubbard House (Duval)

www.hubbardhouse.org/

A full-service certified domestic violence center providing safe and secure emergency shelter, relocation assistance, safety planning, counseling, group support, and information and advice for concerned family members. The domestic violence 24-hour hotline offers confidential connection with an advocate.

6629 Beach Blvd. Jacksonville, FL 32216

24-HOUR HOTLINE: 904-354-3114

TTY: 904-354-3958

24-HOUR TEXTLINE: 904-210-3698

ElderSource (Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia)

www.myeldersource.org

Helps seniors and adults with disabilities as well as family caregivers with free, personalized advice to enhance health, independence, and aging-in-place.

10688 Old St. Augustine Road, Jacksonville, FL 32257

904-391-6600

888-242-4464 (toll free)

Quigley House (Clay)

<http://quigleyhouse.org>

Provides resources and assistance to domestic violence and sexual violence survivors. Helps maintain safety through an injunction or shelter, job and housing searches, and mental health recovery.

3373-1 US Highway 17, Green Cove Springs, FL 32043

24-HOUR HOTLINE: 904-284-0061

Micah's Place (Nassau)

www.micahsplace.org

Serves survivors of domestic violence in Nassau County with emergency services, 24-hour hotline/textline, youth program, community and professional education, advocacy, outreach, support groups, prevention programs, and legal assistance.

24-HOUR TEXTLINE/HOTLINE: 904-225-9979

24-HOUR HOTLINE: 800-500-1119

Report Abuse Hotline

www.reportabuse.dcf.state.fl.us/

Accepts reports of known or suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult.

800-962-2873

Women's Center of Jacksonville: Rape & Recovery Support Services (Baker, Duval, Nassau)

www.womenscenterofjax.org/rape-recovery-and-prevention/

24-hour rape crisis hotline.

24-HOUR HOTLINE: 904-721-7273

Government Services

City of Jacksonville [COJ] (Duval)

www.coj.net

Submit a request for city-related service, check the status of your request, or find answers to city-related questions.

myjax@custhelp.com

904-630-CITY

904-630-2489

COJ: Social Services Division (Duval)

www.coj.net/departments/parks-and-recreation/social-services

Offers programs and services to help people with substance abuse and mental health issues, AIDS and HIV, victims of crime, and individuals in need of emergency financial assistance.

SocialServices@coj.net

904-255-3322

Duval County Health Department (Duval)

<http://duval.floridahealth.gov/>

Protects, promotes, and improves health through clinical and nutrition services, community health planning, emergency preparedness, environmental health, wellness programs, and infectious disease services.

Various locations in Jacksonville

CHD16_DCHD_Contact@flhealth.gov

904-253-1000

Florida Department of Children and Families [DCF]

www.myflfamilies.com/

Works in partnership with communities to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency.

850-300-4323

DCF: Northeast Region Circuit 4 (Clay, Duval, Nassau)

DCF Client Relations Coordinator

800-342-9004

Florida Department of Health

www.floridahealth.gov

Serves infants, children, adolescents, and adults. Programs and services include: community health programs, children's medical services, correctional medical authority, emergency preparedness and response, immunization, infectious disease resources, non-opioid pain management, and disability and health programs.

health@flhealth.gov

850-245-4444

Jacksonville Housing and Development Division (Duval)

<https://www.coj.net/departments/planning-and-development/housing-and-community-development.aspx>

Manages housing-related initiatives on behalf of the City of Jacksonville to ensure the availability of affordable housing to low and moderate income persons within Duval County through public and private partnerships. Helps foster community development and resident involvement in neighborhoods.

HCDDComments@coj.net

904-224-8200

Jacksonville Mayor's Office (Duval)

<https://www.coj.net/mayor-curry.aspx>

Jacksonville's mayor office.

904-255-5000

Jacksonville Sheriff Office (non-emergency) [JSO] (Duval)

www.jaxsheriff.org

Duval county sheriff department non-emergency line.

904-630-0500

Social Security/Disability (National)

www.ssa.gov

Retirement, disability, and survivors benefits.

800-772-1213

Health

Duval County Health Department (Duval)

<http://duval.floridahealth.gov/>

Protects, promotes, and improves health through clinical and nutrition services, community health planning, emergency preparedness, environmental health, wellness programs, and infectious disease services.

Various locations in Jacksonville

CHD16_DCHD_Contact@flhealth.gov

904-253-1000

Florida Department of Health

www.floridahealth.gov

Serves infants, children, adolescents, and adults. Programs and services include: community health programs, children's medical services, correctional medical authority, emergency preparedness and response, immunization, infectious disease resources, non-opioid pain management, and disability and health programs.

health@flhealth.gov

850-245-4444

UF Health Jacksonville [Shands] (Duval)

<https://ufhealthjax.org/psychiatry/>

Provides comprehensive psychiatric services to all age groups: psychiatric evaluations; individual, group, marital, and family therapy; cognitive-behavioral therapy; medication management; parent training; and psycho-educational testing.

Two locations:

580 West 8th Street Jacksonville, FL 32209

8789 San Jose Blvd. Jacksonville, FL 32217

904-244-0411

WeCareJax (Duval)

www.wecarejacksonville.org/

Improves access to specialty health care for low-income and uninsured patients.

4080 Woodcock Drive Building 2400, Suite 130, Jacksonville, FL 32207

info@wecarejacksonville.org

904-674-6450

Homelessness

City Rescue Mission (Duval)

www.crmjax.org

Emergency services and addiction recovery programs.

234 W. State Street, Jacksonville, FL 32202

426 S. McDuff Ave. Jacksonville, FL 32254

904-421-5161

Dept of Housing and Urban Development [HUD]

www.hud.gov

Government housing programs and services.

Mental Health Resource Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR HOTLINE: 904-695-9145

MHRC South Comprehensive Services Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR TEXTLINE: 904-642-9100

Mission House: Compassion by the Sea (Jax Beach area)

www.missionhousejax.org

Empowers individuals affected by homelessness in the Beaches area by providing food, clothing, medical care, and support services with an avenue to self-sufficiency.

800 Shetter Ave. Jacksonville Beach, FL 32250

info@missionhousejax.org

904-241-6767

Sulzbacher Center (Duval)

www.sulzbacherjax.org/

Empowers homeless and at risk women, children and men through health, housing, and income services thereby restoring hope and self-sufficiency.

611 E. Adams Street Jacksonville, FL 32202

(and other locations in Jacksonville)

904-359-0457

River Region: Housing Programs (Baker, Clay, Duval, Nassau, St. Johns)

www.rrhs.org

Provides supportive and transitional housing to those that are homeless due to incarceration, substance abuse, mental illness, or HIV/AIDS.

904-899-6300

Housing

United Way of Northeast Florida

www.unitedwaynefl.org

Connects people, resources and ideas to ensure access to comprehensive basic needs; helps students excel in and beyond the classroom; helps hardworking families become financially stable; and empowers people to live healthier lives.

40 E. Adams St., Suite 200, Jacksonville, FL 32202

24-HOUR HOTLINE: 2-1-1

904-632-0600

Ability Housing (Duval)

www.abilityhousing.org

Offers quality affordable housing for families and individuals with a disability (SSDI recipients) and/or those experiencing or at risk of homelessness.

3740 Beach Blvd, Suite 304, Jacksonville, FL 32207

904-359-9650

Builders Care (North Florida)

www.builderscare.org

Provides affordable to no-cost construction services to the elderly, disabled, other nonprofits in Northeast Florida, specializing in making homes handicapped-accessible, repairing roofs, siding and leaks, painting, general repairs, and installing heating and air conditioning.

6747 Southpoint Parkway Jacksonville, FL 32216

info@builderscare.org

904-727-3443

Catholic Charities (NE Florida)

www.ccbjax.org

Provides emergency financial assistance, workforce development, food assistance, immigration legal services, refugee resettlement, and caring for persons with intellectual and developmental differences.

40 E. Adams St., Suite 320, Jacksonville, FL 32202

info@ccbjax.org

904-354-4846

904-354-3416

Clay Behavioral Health Center (Clay)

www.ccbhc.org

www.facebook.com/ClayBehavioral/

Provides mental health and substance abuse counseling and treatment to adults, teens, children, and families in Clay County.

3292 County Road 220 Middleburg, FL 32068

info@ccbhc.org

904-291-5561

Dept of Housing and Urban Development [HUD]

www.hud.gov

Government housing programs and services.

ElderSource (Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia)

www.myeldersource.org

Helps seniors and adults with disabilities as well as family caregivers with free, personalized advice to enhance health, independence, and aging-in-place.

10688 Old St. Augustine Road, Jacksonville, FL 32257

904-391-6600

888-242-4464 (toll free)

First Coast Long-Term Care Ombudsmen Program (Baker, Clay, Duval, St. Johns, Nassau)

<http://ombudsman.myflorida.com>

Improves the quality of life for all Florida long-term care residents by advocating for and protecting their health, safety, welfare, and rights.

Midtown Center Office Park, 3300 Bldg. 4161 Carmichael Ave., Ste. 141, Jacksonville, FL 32207

904-391-3942

Jacksonville Housing Authority (Duval)

www.jaxha.org

Community service public housing agency.

1300 N Broad Street, Jacksonville, FL 32202

904-630-3810

Jacksonville Housing and Development Division (Duval)

<https://www.coj.net/departments/planning-and-development/housing-and-community-development.aspx>

Manages housing-related initiatives on behalf of the City of Jacksonville to ensure the availability of affordable housing to low and moderate income persons within Duval County through public and private partnerships. It helps foster community development and resident involvement in neighborhoods.

HCDDComments@coj.net

904-224-8200

Jacksonville Urban League (Duval)

www.jaxurbanleague.com

Assists African Americans as well as other underserved communities by promoting access to quality education, economic opportunity, civic engagement, health, and wellness.

903 West Union Street, Jacksonville, FL 32204

904-723-4007

Mental Health Resource Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR HOTLINE: 904-695-9145

MHRC South Comprehensive Services Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR TEXTLINE: 904-642-9100

Quality Life Center (Duval)

www.qualitylifecenter.com

A behavioral healthcare organization specializing in holistic, preventative treatment and support, allowing all participants to maintain a happy and healthy life. Provides group therapy, individual therapy, and more.

11265 Alumni Way, Jacksonville, FL 32246

info@qualitylifecenter.com

904-398-2020

River Region: Housing Programs (Baker, Clay, Duval, Nassau, St. Johns)

www.rrhs.org

Provides supportive and transitional housing to those that are homeless due to incarceration, substance abuse, mental illness, or HIV/AIDS.

3901 Carmichael Avenue, Jacksonville, FL 32207

3101-3 Justina Road Jacksonville, FL 32277

(and other locations in Jacksonville)

904-899-6300

United Way of Northeast Florida

www.unitedwaynefl.org

Connects people, resources, and ideas to ensure access to comprehensive basic needs; helps students excel in and beyond the classroom; helps hardworking families become financially stable; and empowers people to live healthier lives.

40 E. Adams St., Suite 200, Jacksonville, FL 32202

24-HOUR HOTLINE: 2-1-1

904-632-0600

Legal

ADA Coordinator for the Department of Corrections (Duval)

<https://www.jaxsheriff.org/Resources/Corrections-Facility.aspx>

Support for issues which involve ADA services, safety, or mistreatment of an inmate.

500 E. Adams Street, Jacksonville, FL 32202

ADACoordinator@jaxsheriff.org

904-630-5765

Department of Corrections (Duval)

<https://www.jaxsheriff.org/Resources/Corrections-Facility.aspx>

Dedicated to the secure, humane, corrective, and productive detention of individuals incarcerated in Duval County.

451 Catherine Street, Jacksonville, FL 32202

904-630-7600

Duval County Clerk of Courts: Mental Health Dept (Duval)

<https://www2.duvalclerk.com/departments/mental-health/>

Provides services to families regarding substance abuse and mental-health disorders, including Marchman Act, Baker Act, incapacity, developmental disabilities, adult protective services, and more.

501 West Adams Street, Room 1038, Jacksonville FL 32202

904-255-2000

Legal Aid (Clay)

www.jaxlegalaid.org

Handles general civil cases for the poor, elderly, and disabled who live in, or have cases, in Clay County.

825 N. Orange Avenue, Rm 308, Green Cove Springs, FL 32043

904-284-8410

Legal Aid (Duval, Nassau)

www.jaxlegalaid.org

Provides high quality legal assistance to low income and special needs groups.

126 W. Adams St. Jacksonville, FL 32202

904-356-8371

Legal Aid (St Johns)

www.jaxlegalaid.org/

Handles general civil cases for the poor, elderly, and disabled who live in St. Johns County (or whose cases are in St. Johns County).

222 San Marco Avenue, St. Augustine, FL 32084

904-827-9921

Mental Health Community & Peer Support Services (Free)

24/7 Access to Care Line (NE Florida)

www.lsfhealthsystems.org

Manages the state-funded system of behavioral health care for people who face poverty and are without insurance.

24-HOUR WARM LINE: 877-229-9098 (leave a message and they will call you back).

Depression & Bipolar Support Alliance (National)

www.dbsalliance.org

Provides hope, help, support, and education to improve the lives of people who have mood disorders.

24-HOUR TEXTLINE: Text "DBSA" to 741741

800-826-3632

Emotions Anonymous (National, Online)

www.emotionsanonymous.org

Facilitates the ongoing efforts of an international fellowship of men and women who desire to improve their emotional well-being through meetings both in person and online.

Check online for available meetings.

651-647-9712

Here Tomorrow - A Mental Health Collaborative

www.heretomorrow.org

Here Tomorrow offers a warm, welcoming physical and virtual space to have conversations about mental health, and receive guidance on what to do if mental health problems are getting in the way of you living your life.

904-372-9087

Mon-Fri 8am-8pm

National Alliance on Mental Illness [NAMI]

www.nami.org

National association of more than 500 community affiliates who raise awareness and provide support and education to those affected by mental illness.

24-HOUR TEXTLINE: Text "NAMI" to 741741

800-950-6264

NAMI Florida

www.namiflorida.org

Improves the quality of life of individuals and their families affected by mental illness through education, support and advocacy.

info@namiflorida.org

850-671-4445

NAMI Jacksonville (Duval)

www.namijax.org/

Supports and improves the quality of life for family members and those living with mental illnesses and co-occurring substance abuse.



admin@namijax.org

904-724-7782

NAMI Jacksonville Helpline (Duval)

Provides local information, referrals and support to people living with a mental health condition, family members and caregivers, mental health providers, and the public.

helpline@namijax.org

904-724-7782

NAMI (Nassau)

www.naminassauflorida.org

Supports and improves the quality of life for individuals living with a mental illness through compassion, education, and advocacy.

nassaunamiflorida@gmail.com

904-277-1886

NAMI (Volusia, Flagler, St. Johns)

www.namivfsj.org

Offers resources for the recovery, resiliency, and support essential to improving the wellness and quality of life of persons with mental illness and their family members.

support@namivfsj.org

904-827-7404

National Suicide Hotline

<https://suicidepreventionlifeline.org/>

Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

24-HOUR HOTLINE: 800-273-8255 (TALK)

United Way of Northeast Florida (NE Florida)

www.unitedwaynefl.org

Connects people, resources and ideas to ensure access to comprehensive basic needs; helps students excel in and beyond the classroom; helps hardworking families become financially stable; and empowers people to live healthier lives.

40 E. Adams St., Suite 200, Jacksonville, FL 32202

24-HOUR HOTLINE: 2-1-1

904-632-0600

Mental Health Care Services (Free, Low Cost, and Sliding Scale)

24/7 Access to Care Line (NE Florida)

www.lsfhealthsystems.org

Manages the state-funded system of behavioral health care for people who face poverty and are without insurance.

24-HOUR WARM LINE: 877-229-9098 (leave a message and they will call you back).

Baptist Behavioral Health (Duval)

www.baptistjax.com/services/behavioral-health

Offers a comprehensive range of inpatient and outpatient behavioral health programs for mental and emotional health.

Various locations in Jacksonville
904-376-3800

Clay Behavioral Health Center, Inc. (Clay)

www.ccbhc.org

www.facebook.com/ClayBehavioral/

Provides mental health and substance abuse counseling and treatment to adults, teens, children, and families in Clay County.

3292 County Road 220 Middleburg, FL 32068

info@ccbhc.org

904-291-5561

Duval County Health Department (Duval)

<http://duval.floridahealth.gov/>

Protects, promotes, and improves health through clinical and nutrition services, community health planning, emergency preparedness, environmental health, wellness programs, and infectious disease services.

Various locations in Jacksonville

CHD16_DCHD_Contact@flhealth.gov

904-253-1000

Duval County Health Dept: Behavioral Health Services

<http://duval.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/behavioral-health/index.html>

Helps improve the mental health and wellbeing of people living in Duval County through services such as: individual and family counseling; treatment for depression, anxiety, attention deficit and hyperactivity disorder, and other life issues; parenting skills; healthy coping strategies; and psychiatric medication management.

515 West 6th Street, Jacksonville, FL 32206

904-253-1190

Florida Department of Health

www.floridahealth.gov

Serves infants, children, adolescents, and adults. Programs and services include: community health programs, children's medical services, correctional medical authority, emergency preparedness and response, immunization, infectious disease resources, non-opioid pain management, and disability and health programs.

health@flhealth.gov

850-245-4444

Here Tomorrow - A Mental Health Collaborative

www.heretomorrow.org

Here Tomorrow offers a warm, welcoming physical and virtual space to have conversations about mental health, and receive guidance on what to do if mental health problems are getting in the way of you living your life.

904-372-9087

Mon-Fri 8am-8pm

Lakeview Health Systems (Duval)

www.lakeviewhealth.com

Substance abuse treatment services for those suffering from drug, alcohol, and substance-use disorders as well as the co-occurring issues that often accompany them.

866-265-2778

Medicaid (Florida)

www.myflfamilies.com/service-programs/access/medicaid.shtml

Provides medical coverage to SSDI recipients and low-income individuals and families.

850-300-4323

711 (Florida Relay)

800-955-8771 (TTY)

Mental Health Resource Center [MHRC] (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment (FACT) programs for adults with severe and persistent mental illness.

24-HOUR HOTLINE: 904-695-9145

MHRC South Comprehensive Services Center (Duval – Southside)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment (FACT) programs for adults with severe and persistent mental illness.

24-HOUR TEXTLINE: 904-642-9100

Mission House: Compassion by the Sea (Jacksonville Beach area)

www.missionhousejax.org

Empowers individuals affected by homelessness in the Beaches area by providing food, clothing, medical care, and support services with an avenue to self-sufficiency.

800 Shetter Ave. Jacksonville Beach, FL 32250

info@missionhousejax.org

904-241-6767

NAMI Jacksonville Helpline (Duval)

Provides local information, referrals and support to people living with a mental health condition, family members and caregivers, mental health providers, and the public.

helpline@namijax.org

904-724-7782

Orange Park Medical Center: Behavioral Health (Clay)

www.orangeparkmedical.com/service/behavioral-health

Provides a wide range of responsive psychiatric care including an inpatient facility, intensive outpatient services, and emergency evaluations 24/7.

1530 Kingsley Avenue, Orange Park, FL 32073

24-HOUR HOTLINE: 904-390-6800

Pavilion at Memorial Health (Duval)

www.memorialhospitaljax.com/service/behavioral-health

Provides behavioral health services to create stability for and self-sufficiency of patients. Assessment and emergency evaluation available.

3625 University Blvd. S, Jacksonville, FL 32216

904-702-6600

River Point Behavioral Health (Duval)

www.riverpointbehavioral.com

Provides free comprehensive assessments, recommends treatment at the most appropriate level of care, provides confidential crisis intervention, offers on-site options, and assists in determining mobile evaluations.

6300 Beach Blvd, Jacksonville, FL 32216

24-HOUR HOTLINE: 904-724-9202

River Region: Mental Health (Baker, Clay, Duval, Nassau, St. Johns)

www.rrhs.org

Serves men and women with issues related to mental health, substance abuse, and HIV/AIDS. Treatment includes group therapy, psychotherapy, and supportive counseling.

3901 Carmichael Avenue, Jacksonville, FL 32207

904-899-6383

Stepping Stone Center for Recovery (Duval)

www.steppingstonecenter.com

Programs for men and women struggling with alcohol, opioid, and substance use disorders. The dual diagnosis treatment addresses the addiction and concurrently treats co-occurring mental health issues such as depression, anxiety, and mood disorders.

1815 Corporate Square Blvd, Jacksonville, FL 32216

24-HOUR HOTLINE: 866-589-1408

800-655-9861

Sulzbacher Behavioral Healthcare (Duval)

www.sulzbacherjax.org/

Provide dental services, mental health assessments, psychiatric and counseling services to uninsured patients who are homeless or living in unstable housing.

611 E. Adams Street, Jacksonville, FL 32202

(and other locations in Jacksonville)

904-394-1656

The RISE Program (Duval)

www.weinspiretorise.org

Focuses on integrating those struggling with substance abuse and mental health issues back into the community. Addresses some of the needs of those struggling with poverty, reversing the effects of trauma on an individual and family, breaking the cycle of child abuse and neglect, assisting with the personal growth of those we serve, and strengthening families.

5927 Old Timuquana Road, Jacksonville, FL 32210

Referral@inspiretoriseinc.org

844-937-4731

UF Health Jacksonville [Shands] (Duval)

<https://ufhealthjax.org/psychiatry/>

Provides comprehensive psychiatric services to all age groups: psychiatric evaluations; individual, group, marital, and family therapy; cognitive-behavioral therapy; medication management; parent training; and psycho-educational testing.

Two locations:

580 West 8th Street Jacksonville, FL 32209

8789 San Jose Blvd. Jacksonville, FL 32217

904-244-0411

United Way of Northeast Florida (NE Florida)

www.unitedwaynefl.org

Connects people, resources and ideas to ensure access to comprehensive basic needs; helps students excel in and beyond the classroom; helps hardworking families become financially stable; and empowers people to live healthier lives.

40 E. Adams St., Suite 200, Jacksonville, FL 32202

24-HOUR HOTLINE: 2-1-1

904-632-0600

WeCareJax (Duval)

www.wecarejacksonville.org/

Improves access to specialty health care for low-income and uninsured patients.

4080 Woodcock Drive Building 2400, Suite 130, Jacksonville, FL 32207

info@wecarejacksonville.org

904-674-6450

Wekiva Springs Center: Inpatient & Outpatient Services (Duval)

www.wekivacenter.com

Provides mental health and substance abuse treatment (inpatient and outpatient) for adults and senior adults to help achieve stability and develop coping skills that can promote long-term recovery and mental wellness. Referral specialist is available 24/7.

3947 Salisbury Road, Jacksonville, FL 32216

24-HOUR HOTLINE: 904-296-3533

Wekiva Springs Center: Outpatient Services (Beaches)

www.wekivacenter.com

Intensive outpatient (IOP) and partial hospitalization programs (PHP) are designed for adults who struggle with mental health or substance abuse issues but do not require an inpatient program.

1909 Beach Blvd. Suite 201, Jacksonville Beach, FL 32250
904-296-0853

Women's Center of Jacksonville (Baker, Duval, Nassau)

www.womenscenterofjax.org

Offers education, support, and advocacy to sexual assault survivors of all genders and ages: forensic exams, community education, counseling, referral assistance, rape prevention services, and breast cancer education, support, and advocacy at complimentary and affordable prices.

5644 Colcord Ave. Jacksonville, FL 32211-7017

mail@womenscenterofjax.org

904-722-3000

Pediatrics

Baptist Behavioral Health: Pediatrics (Duval)

www.baptistjax.com/services/behavioral-health

Counseling, psychological, and psychiatric services for all ages.

Various locations in Jacksonville

904-376-3800

Nemours Children's Specialty Care (Duval)

www.nemours.org/services/child-psychology

Child and adolescent psychiatry, neurology, and neuropsychology.

807 Children's Way, Jacksonville, FL 32207

904-697-3600

Wolfson Children's Hospital/Behavioral Health Center (Duval)

www.wolfsonchildrens.com/services/behavioral-health

Compassionate and individualized care for a full range of pediatric mental health conditions in a child-friendly atmosphere.

800 Prudential Drive, Jacksonville, FL 32207

904-376-3800

Wolfson's 24/7 Kids & Teens Helpline (Duval)

24/7 Kids & Teens Helpline.

24-HOUR HOTLINE: 904-202-7900

Phone Support & Crisis Hotlines

United Way of Northeast Florida

www.unitedwaynefl.org

Connects people, resources and ideas to ensure access to comprehensive basic needs; helps students excel in and beyond the classroom; helps hardworking families become financially stable; and empowers people to live healthier lives.

40 E. Adams St., Suite 200, Jacksonville, FL 32202

24-HOUR HOTLINE: 2-1-1

904-632-0600

24-HOUR SUICIDE HOTLINE: 800-273-8255

Baptist Behavioral Health Crisis Line (Duval)

24-hour crisis hotline for mental health emergencies.

24-HOUR HOTLINE: 904-202-7900

Emergency Line: Sheriff, Fire, Ambulance

Connects people in need with fire, police, and medical emergency services.

9-1-1

JSO: Crisis Intervention Team (Duval)

www.flsheriffs.org/law-enforcement-programs/crisis-intervention-team

Ask for a CIT-trained team member for mental illness situations and crises, including Baker Act if necessary.

904-630-0500

National Suicide Hotline

<https://suicidepreventionlifeline.org/>

Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals.

24-HOUR HOTLINE: 800-273-8255

Veterans Crisis Line (National)

www.veteranscrisisline.net

Free, confidential, caring, qualified responders are specially trained and experienced in helping veterans of all ages and circumstances.

24-HOUR TEXTLINE: 838255

24-HOUR HOTLINE: 800-273-8255 press 1

Women's Center of Jacksonville (Baker, Duval, Nassau)

www.womenscenterofjax.org

Offers education, support, and advocacy to sexual assault survivors of all genders and ages: forensic exams, community education, counseling, referral assistance, rape prevention services, and breast cancer education, support, and advocacy at complimentary and affordable prices.

5644 Colcord Ave. Jacksonville, FL 32211-7017

mail@womenscenterofjax.org

904-722-3000

Women's Center of Jacksonville: Rape & Recovery Support Services (Baker, Duval, Nassau)

www.womenscenterofjax.org/rape-recovery-and-prevention/

24-hour rape crisis hotline.

24-HOUR HOTLINE: 904-721-7273

Substance Abuse

City Rescue Mission (Duval)

www.crmjax.org

Emergency services and addiction recovery programs.

234 W. State Street, Jacksonville, FL 32202

426 S. McDuff Ave. Jacksonville, FL 32254

904-421-5161

Clay Behavioral Health Center, Inc. (Clay)

www.ccbhc.org

www.facebook.com/ClayBehavioral/

Provides mental health and substance abuse counseling and treatment to adults, teens, children and families in Clay County.

3292 County Road 220 Middleburg, FL 32068

info@ccbhc.org

904-291-5561

Lakeview Health Systems (Duval)

www.lakeviewhealth.com

Substance abuse treatment services for those suffering from drug, alcohol, and substance-use disorders as well as the co-occurring issues that often accompany them.

866-265-2778

Mental Health Resource Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR HOTLINE: 904-695-9145

MHRC South Comprehensive Services Center (Duval)

www.mhrcflorida.com

Provides a wide range of behavioral health and social services, including: 24-hour emergency services; inpatient psychiatric services for children, adolescents and adults; numerous outpatient services, including medication management, case management, counseling, supported housing, psychosocial rehabilitation, programs for the homeless, a therapeutic family program, state hospital liaison services, forensic services, in-jail services, and nine Florida Assertive Community Treatment [FACT] programs for adults with severe and persistent mental illness.

24-HOUR TEXTLINE: 904-642-9100

River Region Human Services, Inc. (Baker, Clay, Duval, Nassau, St. Johns)

www.rrhs.org

Provides services for dual disorders (chemical dependency concurrent with mental illness). Offers a full range of substance abuse services that includes medication-assisted treatment, outpatient treatment, and residential treatment. Provides free and confidential HIV testing, counseling, risk/reduction assessments, and HIV/AIDS education classes.

3901 Carmichael Avenue, Jacksonville, FL 32207

(and other locations in Jacksonville)

904-899-6300

Stepping Stone Center for Recovery (Duval)

www.steppingstonecenter.com

Programs for men and women struggling with alcohol, opioid, and substance use disorders. The dual diagnosis treatment addresses the addiction and concurrently treats co-occurring mental health issues, such as depression, anxiety, and mood disorders.

1815 Corporate Square Blvd, Jacksonville, FL 32216

24-HOUR HOTLINE: 866-589-1408

800-655-9861

Support Groups in the Jacksonville Area

Note: Support Groups often change locations, times, etc. Check websites or with the contact person before attending a meeting for the first time.

Adult Children of Alcoholics/Dysfunctional Families (International)

<https://adultchildren.org>

A program for men and women who grew up in dysfunctional homes, including abuse, neglect, and trauma.

Check online for available meetings.

information@acawso.com

310-534-1815

Al-Anon (National)

www.al-anon.org

A mutual support group for those who have been affected by another person's drinking.

Check online for available meetings.

wso@al-anon.org

888-4AL-ANON 888-425-2666

Alcoholics Anonymous [AA] (National, NE Florida)

www.neflaa.org

A fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Check online for available meetings.

neflintergroup@gmail.com

904-399-8535

Celebrate Recovery (National, Duval)

www.celebraterecovery.com/crgroups

A Christ-centered, 12 step recovery program for anyone struggling with hurt, pain, or addiction of any kind.

Check online for available meetings.

Codependence Anonymous [CODA] (International)

www.coda.org

A fellowship of men and women whose common purpose is to develop healthy relationships through recovery from codependence.

Check online for available meetings.

info@coda.org

888-444-2359

Compassionate Friends (Clay & Duval/National)

www.compassionatefriends.org

Support services for parents who are grieving the loss of a child.

Check online for available meetings.

tcfjaxfl@gmail.com

904-308-7481

Depression Bipolar Support Groups [DBSA] (National)

Online Groups: www.dbsalliance.org/support/chapters-and-support-groups/online-support-groups

Northeast Florida Area Groups:

<https://www.dbsalliance.org/support/chapters-and-support-groups/find-a-support-group/?zip=32204&miles=50>

Support groups for people living with depression and bipolar disorder, providing a safe, welcoming place to share experiences, discuss coping skills, and offer each other hope.

Check online for available meetings.

24-HOUR TEXTLINE: Text "DBSA" to 741741

800-826-3632

Emotions Anonymous [EA] (National/Online)

www.emotionsanonymous.org

Facilitates the ongoing efforts of an international fellowship of men and women who desire to improve their emotional well-being through meetings both in person and online.

Check online for available meetings.

651-647-9712

Here Tomorrow - A Mental Health Collaborative

www.heretomorrow.org

Here Tomorrow offers a warm, welcoming physical and virtual space to have conversations about mental health, and receive guidance on what to do if mental health problems are getting in the way of you living your life.

904-372-9087

Mon-Fri 8am-8pm

Hubbard House Outreach Center (Duval)

www.hubbardhouse.org

A full-service certified domestic violence center providing safe and secure emergency shelter, relocation assistance, safety planning, counseling, group support, and information and advice for concerned family members. The domestic violence 24-hour hotline offers confidential connection with an advocate.

Call for available meetings.

6629 Beach Blvd. Jacksonville, FL 32216

24-HOUR TEXTLINE: 904-210-3698

24-HOUR HOTLINE (TTY): 904-354-3958

904-400-6300

I Still Matter [ISM] (Clay, Duval)

www.istillmatter.org

Provides a space for community involvement, opportunities to serve others through volunteerism, self-advocacy, peer support, and providing resources to individuals who share common threads rooted in trauma, grief, and mental illness.

Check online for available meetings.

info@istillmatter.org

Narcotics Anonymous [NA] (NE Florida/International)

www.firstcoastna.org

Primarily provides the NA group meeting, a nonprofit fellowship of men and women for whom drugs had become a major problem. Members share their successes and challenges in overcoming active addiction and living drug-free, productive lives.

Check online for available meetings.

24-HOUR HOTLINE: 904-723-5683

818-773.9999 x771

Obsessive Compulsive Foundation of Jacksonville [OCDJax] (Duval)

www.ocdjacksonville.com

Helps find effective treatment and support for OCD or related anxiety disorders.

Check online for available meetings.

info@ocdjacksonville.com

904-290-8005

National Alliance on Mental Illness [NAMI] (National)

www.nami.org

National association of more than 500 community affiliates who raise awareness and provide support and education to those affected by mental illness.



Check online for available meetings.

24-HOUR TEXTLINE: Text "NAMI" to 741741
800-950-6264

NAMI Florida

www.namiflorida.org

Improves the quality of life of individuals and their families affected by mental illness through education, support, and advocacy.

Check online for available meetings.

info@namiflorida.org

850-671-4445

NAMI Jacksonville: Connections Recovery Peer Support Group (Duval)

www.namijax.org/

Support groups facilitated by NAMI-trained individuals who live with mental illness. Groups are open to individuals, 18 and over, who also live with mental illness of any diagnosis.

Check online for available meetings.

admin@namijax.org

904-724-7782

NAMI Jacksonville: Family Support Group (Duval)

www.namijax.org/

Support for family members and friends of people with a mental illness. (Adults and older teens accompanied by parent.)

Check online for available meetings.

admin@namijax.org

904-724-7782

NAMI (Nassau)

www.naminassauflorida.org

Supports and improves the quality of life for individuals living with a mental illness through compassion, education and advocacy.

Check online for available meetings.

nassaunamiflorida@gmail.com

904-277-1886

NAMI (Volusia, Flagler, St. Johns)

www.namivfsj.org

Offers resources for the recovery, resiliency, and support essential to improving the wellness and quality of life of persons with mental illness and their family members.

Check online for available meetings.

support@namivfsj.org

904-827-7404

Recovery International

www.recoveryinternational.org

Helps people learn to identify and manage negative thoughts, feelings, beliefs, and behaviors that can lead to emotional distress and related physical symptoms using the cognitive-behavioral, peer-to-peer, self-help training system developed by Abraham Low, MD.

Check online for available meetings.

info@recoveryinternational.org

866-221-0302

Self-Management and Recovery Training Recovery [SMART] (International)

www.smartrecovery.org

A global community working together to resolve addiction (drugs, alcohol, gambling, over-eating, etc.).

Check online for available meetings.

440-951-5357

Sex & Love Addicts Anonymous [SLAA] (International)

www.slaafws.org/meetings

Provides information and outreach to those seeking help with sex and love addiction.

Check online for available meetings.

210-828-7900

Women's Center of Jacksonville [WCJ] (Baker, Duval, Nassau)

www.womenscenterofjax.org

Offers education, support, and advocacy to sexual assault survivors of all genders and ages: forensic exams, community education, counseling, referral assistance, rape prevention services, and breast cancer education, support, and advocacy at complimentary and affordable prices.

Check online for available meetings.

5644 Colcord Ave. Jacksonville, FL 32211-7017

mail@womenscenterofjax.org

904-722-3000

WCJ: Rape & Recovery Support Services (Baker, Duval, Nassau)

www.womenscenterofjax.org/rape-recovery-and-prevention/

24-hour rape crisis hotline.

Check online for available meetings.

5644 Colcord Ave. Jacksonville, FL 32211-7017

mail@womenscenterofjax.org

24-HOUR HOTLINE: 904-721-7273

904-722-3000

YMCA Healthy Living Center (Duval)

<https://www.baptistjax.com/locations/y-healthy-living-centers/riverside>

Comprehensive range of programs to address health concerns of youth and adults.

Check online for available meetings.

904-202-5338

Support Services

Clinical Neuroscience Solutions, Inc. [CNS Healthcare] (Duval)

www.cnshealthcare.com/jacksonville-fl.html

Offers clinical trials for a variety of health conditions, specializing in medical, neurological, and psychiatric diseases and disorders.

5200 Belfort Road, Suite 42, Jacksonville, FL 32256
904-281-5757

ElderSource (Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia)

www.myeldersource.org

Helps seniors and adults with disabilities as well as family caregivers with free, personalized advice to enhance health, independence, and aging-in-place.

10688 Old St. Augustine Road, Jacksonville, FL 32257
904-391-6600
888-242-4464 (toll free)

UF Health Jacksonville [Shands] (Duval)

<https://north.ufhealthjax.org/patients/financial-assistance/>

UF Health Shands medical care financial evaluation line.

Various locations in Jacksonville
904-244-4015